

Outcomes



**1st Focus Group
2020 - Sp**

SETTING UP THE IMPLEMENTATION OF A QUESTIONNAIRE SURVEY

Within it in Spain, we have carried out two focus groups, one aimed at Directors of Elderly Centers associated with Lares and the second group with employees.

1. In most Nursing Homes there are **no records or protocols for intervention** or detection of abuse, they are usually done individually and voluntarily, without anything regulated.
2. **Training** ranging from general **to specific aspects of intervention in abuse** is considered necessary.

3. Everyone has to participate in the training but with a different workload, **auxiliary team 16 hours** and **the rest of the team 8 hours**, but with the same content.

4. There have been **no training activities for workers** directly related to this issue.

Target group	Yes/no	No. of lessons	No. of lessons	No. of lessons
Care givers, nurses	Yes		16	24
Cleaning staff (eventually other technical staff)	Yes	8		
Management	Yes	8		
Other?:Families	Yes	8		

5. The training carried out (in a minimal way) would be framed within the processes of **person-centered care**.

6. Almost everyone agrees that the most important training in general in terms of **content would range from general aspects** (a type of abuse, how to handle aggression), to more specific violence towards peers, family members to residents

A Violence employee towards clients	18
B Violence clients towards clients	18
C Violence clients towards employee	10
D Violence family member towards client and/or employee	11
E Physical and mental violence incidences	13
F Knowledges and competences how to prevent violence incidences	34
G Knowledges and competences how to detect violence incidences	32
H Knowledges and competences how to handle violence incidences	26
i Other - Violence employee towards employee	8

7. Both groups will **include courses for families** of the elderly.
8. **Scheduled and divided** training sessions.
9. Design training with more **innovative methodologies** that facilitate behavior change, especially in employees with greater resistance to change.
10. Lares recommend **include** the theme of **gender violence** among residents.



Thank you for
your attention